HINDUSTAN URVARAK & RASAYAN LIMITED
A JV OF IOCL, NTPC, CIL, FCIL & HFCL

Advt. No. HURL/ GET-DET/2024/01

Frequently Asked Questions

Sl. No	Query	Replies
1	Where is the application/registration form available?	Interested and eligible candidates can apply only through the ONLINE mode available at HURL Website: https://career.hurl.net.in/
2	What is the age relaxation for different category / Category Reservation?	As per the advertisement no age relaxation/category reservation is applicable.
3	What is the age limit to apply?	In case of GET Maximum Age limit is 30 yrs and in case of DET Maximum Age limit is 27 yrs as on cut-off date i.e. 30.09.2024
4	How do I register for online application?	The candidate must register for the online application process with your name, date of birth, availed email id, mobile number. **The Name, Date of Birth, email-id provided cannot be changed throughout the application process.** Please ensure to fill name, and other details correctly as per your documents.
5	In case of Aadhar verification Invalid OTP is showing what shall I do?	In case of Invalid OTP for Aadhar verification, kindly recheck the OTP Digit entered and the code will be of 6 Digit only. However, for any technical query candidates are advised to write an email to recruitmentcbt@hurl.net.in
6	I have clicked on generate OTP but No SMS is received, what shall I do?	In case of non-receiving for OTP on your mobile number, kindly ensure a good network range to receive the SMS and then click on generate OTP for validation. It could also be due to issue with the aadhar server. Candidates are advised to apply after sometime.
7	Correction/Change of Present & Permanent address?	The candidate must register with correct details of their present & permanent address along with their pin code as no change can be made in the application process.
8	Can I change of Location of Test centre?	Test location centre once selected by candidates cannot be changed after submission of application form. However, HURL does not hold any accountability for difference / change in allotted test centre and preferred test centre at the time of Test.
9	Allocation/allotted of test centre is different from my preferred test centre?	Test centre once allotted cannot be changed. Request for change of test center will not be entertained/replied.
10	What is the Fees payment structure?	Candidates are required to pay non-refundable fees of INR 750 in case of GET and INR 500 in case of DET
11	What is the Payment Mode for fees?	Fees can be paid through online payment mode only.
12	How do I Claim for refund of fees?	Fees once paid will NOT be refunded.
13	Payment is made but the registration Process is showing incomplete?	Candidates are advised to wait as the payment confirmation may take sometime. In such cases, the candidates may write an email to recruitmentcbt@hurl.net.in along with screenshot of Payment.

14	Amount/ fees got deducted from the Bank account but not reflecting in my application?	Candidates are advised for any technical query write an email to recruitmentcbt@hurl.net.in
15	Which documents are to be sent?	Candidates are NOT required to send any documents to HURL. The candidates are advised to go through the requirement of advertisement and satisfy themselves for their eligibility before applying for the POST
16	When is the registration process completed?	Registration process is completed once the payment is made along with Aadhar verification and then you can download the application form.
17	Do I need to take a print of the form?	Candidates are advised to save the form for any future correspondence.
18	What is an auto generated Registration Number?	An Auto generated registration number is a unique number allotted to you on successful submission of application form and will appear on your print version of the application form.
19	I did not receive the email intimation for registration of my application?	Provisional registration number & Password are sent by auto-response confirmation emails. Delivery of these email purely depend upon the correctness of Email ID provided. Candidates are requested to check their SPAM Mails/ JUNK mails for the same. However, for any technical query candidates are advised to write an email to recruitmentcbt@hurl.net.in
20	I have created the initial registration and filled half of my application form. Can I complete my form/fee payment later?	It is advised to the candidate to complete their registration process at earliest to avoid any last-minute rush. It is favourable to the candidates if they complete their application process right on time. i.e. before the last day to avoid last minute glitches.
21	I have entered some incorrect details in application form how can I correct these?	Candidates are requested to take utmost care while filing details in the form. There is no provision to correct the details once the application is submitted.
22	How is a candidate going to receive the admit are for CBT?	Admit Card will be made available on the HURL website. Candidates are advised to check the website regularly.
23	Do I need to download the Admit card for CBT?	Candidates have to download their Admit Card from the HURL website for appearing in the test. Admit Cards will not be sent by post. Candidates are advised to check the website regularly for relevant notifications
24	Do I need to take a print of the Admit card for CBT?	The candidates will be allowed to appear in the Test only if they possess the valid Admit Card indicating roll number, name & address of the allocated test centre along with relevant documents as mentioned in the advertisement.
25	What is the email id for clarification?	The Email Id for clarification is **recruitmentcbt@hurl.net.in**